



Quality and Environment Policy

1. It is the policy of Gleaner Oils Ltd to implement and maintain an effective management system which complies with the requirements of ISO 9001 and ISO 14001 and supports the delivery of our range of Gleaner Oils products and services by:

- a. Offering a first class Service and technical back up and support to our customers.
- b. Working in collaboration with our customers ensuring customer satisfaction.
- c. Minimizing losses and optimizing processes to improve our products and processes
- d. Employing honest and ethical business practices
- e. Minimising the impact we have on the local and global environment
- f. Preventing pollution by the use of processes, materials, practices and energy that avoids, reduces or controls the creation, emission or discharge of pollutants or waste to reduce adverse environmental impacts
- g. Complying with regulatory and other requirements and controlling our subcontractors
- h. Developing staff skills and workmanship through training, involvement and encouragement.
- i. Monitoring performance and setting quality and environmental improvement objectives that are regularly reviewed and updated by the management team for the purposes of continual improvement